



Contact: Chris Hedegaard
253.661.7805, ext. 220
chris.hedegaard@orionworks.org



Orion Industries receives Seattle Business Magazine's 2018 Washington Manufacturing Nonprofit of the Year Award.

Auburn, WA – May 4, 2018 –



Orion Industries is proud to announce that we are the recipient of Seattle Business Magazine's 2018 Manufacturing Nonprofit of the Year award. Orion also received this award in 2012, and we are honored to be the first company to repeat as the recipient of the award. Since 2012 we have grown even larger, creating and acquiring new businesses, earning multiple supplier of the year awards from our customers, and more than doubling the impact of our social mission in our community.

Orion is an award winning social enterprise with a mission of helping those with barriers to employment, such as learning disabilities, low income, and mental health barriers. Orion uses operations in its Aerospace manufacturing division and its Contact Center Services division as platforms to teach people job skills through a combination of classroom instruction and paid training, including mentoring and internship programs.

Orion is a leader in the manufacturing, painting, and finishing, of precision metal fabrication parts, and in the production of wire harness/cable assemblies for the aerospace and defense industries. Orion offers CNC machine fabrication, mechanical and hydraulic assembly, kitting and integration services, and supply chain solutions. Orion supplies millions of precision machined parts and subassemblies to Top Tier OEMs and aerospace customers throughout the world, while offering exceptional quality and delivery performance. Orion conducts manufacturing operations at both our Auburn and Mukilteo locations, and is certified to the international aerospace manufacturing quality standards ISO 9001 and AS 9100, and is ITAR registered.

Orion also operates a 200-seat state-of-the-art contact center, located in Auburn, and a contact center embedded in Fort Eustis, VA. Our contact center operations offer scalable solutions to meet both inbound and outbound customer needs. Orion's contact centers are certified ISO 27001, and are HIPAA and PCI compliant. Orion's contact centers provide support for companies including Microsoft, the U.S. Army, and the Seattle Times. Orion makes customer service and technical support accessible to people with disabilities. Our agents specialize in providing support to those using assistive technologies to overcome visual, communication, and mobility barriers; this includes services provided to those in the deaf community via live video by agents whose native language is ASL (American Sign Language). Orion's ability to make service accessible through combining staffing with technology is unique in the industry.

1590A StreetNE
AuburnWA98002

253.661.7805

13008BeverlyParkRd
MukilteoWA98275

425.355.1253

orionworks.org

###



More about Orion

Founded in 1957 as a vocational program for students with disabilities, Orion Industries is headquartered in Auburn, WA, where its three divisions, aerospace manufacturing, contact center services, and the training and employment division offer job training through mentorship programs. Orion operates a second location in Mukilteo, WA.

Orion's training and employment division offers skills training using Orion's aerospace and contact center services divisions as platforms. The Orion training and employment division also offers training in office skills and customer service programs, and supports individuals in achieving their goals through mentorship, job placement and job retention services. Orion's training and employment division provides training programs in its aerospace and contact center services division at its facility in Auburn, and provides training programs using its aerospace operations in Mukilteo.

Orion's aerospace manufacturing enterprise supplies precision machined parts and sub-assemblies to aerospace customers throughout the world. Orion is certified to the international aerospace manufacturing quality standards ISO 9001 and AS 9100, and is the recipient of the Boeing 2011, 2015, and 2016 Global Supplier of the Year award. Orion conducts manufacturing operations at both its Auburn plant and its Mukilteo plant.

Orion's contact center services division features an outsource contact center that prepares program participants for careers in the customer contact industry. Its foundational operations program was developed to create a contact center employing people with disabilities that operate using recognized industry best practices. Orion's contact center services division is based in Orion's Auburn facility.

Orion Industries, Auburn

1590 A Street NE
Auburn, WA 98002

Orion Industries, Mukilteo

13008 Beverly Park Rd
Mukilteo, WA 98275